

Groton Police Dept.
Administrative / Complaint Log

Year: **2023**

Year: 2023 - Complaints

DATE	NATURE OF ISSUE	Status	Action Taken
			Note: BWC = body-worn camera
1/18/2023	Unhappy with how investigation handled	Exonerated	Discussion with complainant who was provided with more insight and a better understanding of the investigative process.
1/13/2023	Unhappy with nighttime contact	Reconciled	Discussion with Ofc re timing of follow up
1/1/2023	Documenting damage to citizen's property	Reconciled	Officers responding to disturbance were at first provided with the wrong address and subsequently damaged complainant's door. Compensation made and repairs completed.
3/2/2023	Response to a civil matter	Exonerated	No violation of policy/procedure
03/02/23 / 03/16/23	Unhappy with Ofc's demeanor and communication during two separate incidents	Exonerated	Claims of officer demeanor and communication not supported by BWC footage.
3/17/2023	Ofc demeanor while arresting complainant	Unfounded	Claims of officer being rude and unprofessional are not supported by BWC footage.
6/5/2023	Treatment during incident/arrest	Exonerated	No violation of policy/procedure.
7/6/2023	Complaint of frequent MV stops and alleged racial profiling	Exonerated	MV stopped for a documented moving violation and no evidence of bias-based policing was discovered. No history of frequent stops by this department as claimed.
8/4/2023	Handling of complaint	Exonerated	Upset that we were unable to locate a vehicle involved in moving violation that they reported. Minimal info provided which made it impossible to ID the vehicle involved.
8/15/2023	Ofc actions re invest and arrest	Sustained	Corrective action taken to include remedial training.
8/18/2023	Unhappy with Ofc response	Exonerated	Unhappy with response to a public service issue. No misconduct or malfeasance
8/24/2023	Complaint of racial profiling	Exonerated / Sustained not based on original complaint	MV stopped for a documented moving violation and no evidence of bias-based policing was discovered. Unrelated procedural issue discovered, charge sustained and corrective action taken.
8/29/2023	Unhappy with handling of case	Unfounded	Ofc thoroughly investigated case, exhausted all leads and determined no probable cause for criminal offense.
9/5/2023	Unhappy with handling of call. Complainant cited response to May 2023 and July 2023 incidents.	Exonerated	Ongoing landlord/tenant dispute. No misconduct or malfeasance in handling calls for service.

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6/17/2023	Claim of missing money from vehicle	Unfounded	Subject of overdose was revived (NARCAN) by Ofcs. BWC footage clearly shows all money present and accounted for in vehicle as it was locked by Ofcs. Upon request by complainant, his keys were then turned over to his brother to drive it away so it wouldn't get towed.
11/3/2023	Unhappy with Ofc response	Unfounded	Response to lock-down at school. No violation of policy/procedure/law in this multi-agency response.
10/18/2023	Unhappy with warning issuance	Reconciled	Typographical error addressed.
12/15/2023	Complaint cited a perceived policy violation and a bias in handling call.	Unfounded	Officers responded to verbal dispute where no arrest made. There was no violation of policy/procedure and no evidence of any bias when handling call.
12/16/2023	Unhappy with handling of call for service	Unfounded	Officers responded for a well being check. No violation of policy/procedure.

END

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Year: 2023 - Praise

DATE	NATURE OF ISSUE	
1/3/2023	Recognition of job well done	
1/1/2023	General Appreciation	
1/31/2023	Appreciation/Thanks for outstanding service	
2/8/2023	Apologies to/Gratitude for Ofcs	
3/2/2023	Appreciation to police and dispatch	
3/13/2023	Appreciation to police	
4/4/2023	Commendation	
4/5/2023	Appreciation	
4/6/2023	High praise	
4/13/2023	Exceptional Service	
4/18/2023	Appreciation/Compassionate Service	
5/15/2023	General Appreciation	
5/15/2023	General Appreciation	
5/20/2023	General Appreciation	
5/25/2023	General Appreciation	
6/14/2023	Greatly appreciative of assistance	
7/21/2023	Greatly appreciative of assistance	
9/18/2023	Appreciation/praise	
11/3/2023	Appreciation/praise	
	///// End of 2023 /////	